



Date : 17th November 2021

Our ref: CEO/IH/1117/186

Attention: All Bidders

Dear Sir/Madam

Ref: Clarifications/Extension of Time

URA/ RFP 01 /2021-2022 – Services for the Development of an Online Key Performance (KPI)
Monitoring System

Please refer to the above-mentioned bidding exercise.

Extension No. 1

The Utility Regulatory Authority (URA) is pleased to inform bidders that the deadline for submission of bids has been extended from 28th November 2021 to **6th December 2021**. The time and venue remain unchanged.

Query No. 1:

What is your definition of an operator? Is it Thermal Power Station running on fuel oil or diesel, Thermal power station running on kerosene, etc?

Reply No. 1:

An operator is a power (electricity) producer and the power plant can be of any technology such as thermal, hydraulic, photovoltaic, wind, biomass ...etc.

Query No. 2:

How many different operators are there?

Reply No. 2:

Please refer to the RFP document: **Part 5. Project Design Specifications; paragraph 3**. The different categories of operators is explicitly described.

Query No. 3:

In total, how many different KPIs need to be designed?

Reply No. 3:

It is expected that the system would be designed for an approximate of 510 nos. KPIs.



Query No. 4:

How much information needs to be captured/ input by user for one KPI, ie how many fields need to be catered for one KPI?

Reply No. 4:

Each KPI is different, on an average each KPI would require five (5) nos. inputs.

Query No. 5:

How many people needs to be trained on the system?

Reply No. 5:

Training provision is expected for twenty (20) people.

Query No. 6:

What is the estimated no of users who will need access to the system?

Reply No. 6:

At initial stage the approximate number of users would be approximately fifty (50) to integrate existing operators. Eventually, the number of users will be increasing by one (1) whenever a new operator is introduced on the system.

Query No. 7:

What existing technical infrastructure do URA have?

Reply No. 7:

The URA already have a server room which is equipped with 2 HPE ProLiant DL380 Gen10 8SFF servers and a FortiGate-100E firewall.

Query No. 8:

Should we quote for hosting of infrastructure?

Reply No. 8:

Yes, the hosting should be quoted

Query No. 9:

Will you provide us with domain name and SSL certificate?

Reply No. 9:

The domain name will be provided. The SSL certificate should be quoted



Query No. 10:

Please advise whether URA will provide the following license: Microsoft SQL Server; Windows Server?

Reply No. 10:

No, the license will not be provided.

We wish you all the best in this bidding exercise

Yours faithfully

A handwritten signature in black ink, appearing to read 'Eunice H Potani', is written above the printed name.

**EUNICE H POTANI
CHIEF EXECUTIVE OFFICER**